



LANGUAGE FIRST IRELAND Ltd **TERMS AND CONDITIONS**

REASSIGNMENT OF ACCOMODATION

West Coast Language First Ireland Ltd (business name "Language First Ireland") reserves the right to place a student with more than one host family on a given course and also to change the allocated teacher or host family before or during the course if this becomes necessary. Language First Ireland also reserves the right to organise a placement with one host family and lessons with an outside teacher in the unusual event that a host family with teacher cannot be found.

ARRIVALS AND DEPARTURES

All accommodation is booked from the Saturday or Sunday before the course start date until the Saturday/Sunday morning after the course end date, unless otherwise advised. A partial week may be counted as 1 week's accommodation. One week includes 7 nights. Each extra night accommodation will be charged (see pricelist/enrolment form).

LATE ARRIVALS/ABSENCES

If students begin the enrolment late or are absent during your course, no refund will be made for the time missed. Periods of absence cannot be made up with a free extension of the course.

EXPULSION / SUSPENSIONS

The parents will supply Language First Ireland with all necessary information so that it may act fully and properly in the best interest of the student. Failure to give such information or to falsify any such information given may result in the student being withdrawn from the summercamp / accommodation. Enrolments are accepted on condition that students have no illness or infirmities that they do not mention and explain in advance. In the event of discovery of any serious health problem/ illness not disclosed at the time of booking, criminal or antisocial behaviour on the part of a student, Language First Ireland reserves the right to terminate the course and repatriate that student at their own cost and without refund of fees. Any student, who commits a criminal offence, violates the student conduct code or summercamp policy may be expelled or suspended.

EMERGENCY

The parents will provide Language First Ireland with an emergency contact telephone number that is accessible 24 hours a day. EU students travelling to an EU country must get the **European Health Insurance Card**. Parents agree that the host family or Language First Ireland make emergency decisions for their child while he/she is on the programme. Parents agree that where a medical emergency arises, Language First Ireland and/or the host family will use reasonable endeavours to obtain their consent before any action or medical treatment is administered. However, parents understand that where it is not possible to obtain their consent, or where emergency treatment is required, Language First Ireland will do what is in the best interest of their child.

PAYMENT

Full fees must be paid at least 4 weeks before arrival in the currency shown on our pricelist (see enrolment form or brochure)

TRANSFERS

If transfers are booked, Language First Ireland must receive flight numbers and arrival times at least one week in advance otherwise the transfers are cancelled and non-refundable. Transfers are mandatory for under 18 students. The host family is in charge of all transfers during the stay.

CANCELLATIONS & INSURANCE

No refunds will be given for cancellation, accident, illness, loss of property or for any other reason. In the event of a legitimate medical or travel emergency, your course fee is protected. Terms and conditions apply.

All under age students must take their own travel insurance. Details of travel insurance must be provided to Language First Ireland before departure.

During the Covid-19 pandemic, we remain attentive to government guidelines and health protocol and follow directions from government authorities. If it is not possible to travel after booking your stay, due to Covid-19 restrictions and/or lockdown of the country of destination or departure, we will contact you to offer, either:

- Free cancellation of your stay and reimbursement of payments made to date
- Postponing your stay to other dates when it will be possible to travel.

ALTERATION CHARGES

Alterations of area, dates or course often mean cancelling one family and finding another, so we must charge €150 in every case.

LIABILITY

Language First Ireland and any of the company's officers, directors, employees, or agents of any of them, exclude all liability and responsibility for any amount or kind of loss or damage that may result to a student including injury, damage loss, delay or accident which may happen during the student's stay with the host family, or as a result of activities they take part in during their stay, or whilst travelling to and from the student's home. Language First Ireland nor the host family is responsible for students' personal possessions. It is an explicit condition of enrolment that students accept full financial responsibility for any damage caused by them to the host family's property.

COMPLAINTS PROCEDURE

The programme is supplied on the irrevocable condition that the student agrees that if there are any problems they must be notified to Language First Ireland during the stay. If we are not notified before departure, or the student signs the hour sheet 'satisfied' on departure, no complaint will be considered.

The laws governing the provision of these programmes shall be the laws of the Republic of Ireland. Where these Terms are presented in a language other than English, such translations are used for convenience only and the English language version of these terms shall take legal precedence.